## CONSUMER MOTOR VEHICLE RECOVERY CORPORATION (CMVRC) 2019 ANNUAL REPORT

## **CMVRC Board Members:**

Lawrence Blazer, President / Treasurer Henry Hansel, Vice President Hilary Haron, Secretary Rigoberto Reyes Munira Tayyib

Judith Fiorentini, Esq., ex officio representative of the Attorney General

Pursuant to California Vehicle Code Section 12212(a), the CMVRC provides the following information:

## CLAIMS

CLAIMS		
Number of Claims Received in 2019 <sup>1</sup>		228
Dollar Amount of 2019 Claims Received <sup>2</sup>	\$	26,379,061.90
Actual Eligible Amount of 2019 Claims Received	\$ \$	649,765.20
Number of 2019 Claims Paid in 2019 <sup>3</sup>		79
Dollar Amount of 2019 Claims Paid in 2019	\$	649,765.20
Number of 2018 Claims Paid in 2019	·	17
Dollar Amount of 2018 Claims Paid in 2019	\$	198,962.99
Number of 2017 Claims Paid in 2019		1
Dollar Amount of 2017 Claims Paid in 2019	\$	15,900.00
Total 2017, 2018 and 2019 Claims Paid in 2019		97
Number of 2019 Claims Denied in 2019		34
Dollar Amount of 2019 Claims Denied in 2019	\$	12,409,510.92
Number of 2018 Claims Denied in 2019		17
Dollar Amount of 2018 Claims Denied in 2019	\$	3,134,537.87
BALANCE OF FUND		
Dollar Balance in the Recovery Fund as of Dec. 31, 2019	\$	144,616.99
Dollar Amount of Fees Received into the Fund Pursuant to		
California Vehicle Code section 4456.3		0
ADMINISTRATIVE COSTS AND EXPENSES Total Administrative Costs and Expe	enses of CMVRC	in
2019	\$	208,914.38

1 Not of all of the claims received in 2019 could be voted on in 2019. The CMVRC Board is unable to vote on a claim until all of the required information has been provided in accordance with California Vehicle Code section 12204(b)(1)(A-F). When a claim is deficient, a letter is promptly sent to the claimant listing the deficiency(ies) and stating how the deficiency(ies) can be cured, such as supplying supporting documentation. Some of the claims received in 2019 will be sent to the CMVRC Board for a vote in 2019 just as some of the claims received in 2017 and 2016 were voted on by the CMVRC Board in 2019 as reflected above.

The claims submitted to the CMVRC by claimants often include requests for payments for items that are non-compensable under California Vehicle Code section 12200(c) prior to 01/01/2014 such as a prior lien on a newly purchased vehicle, Gap Insurance, warranties, Magna-Shield, Sales tax, Vehicle Service Contracts, inapplicable DMV fees (such as Tire Fees, and Smog Abatement/Transfer Fees), attorneys fees, pain and suffering, or the purchase price of the vehicle rather than the disputed amount. Moreover, the amount of a type of claim eligible for payment is often less than the amount claimed by the claimant on his/her claim form. For example, a claimant seeking recovery of unpaid DMV fees may erroneously state the entire vehicle purchase price, rather than just the amount of the unpaid fees, as the claimed amount on the claim form.